



**Canadian Mental  
Health Association**  
Lambton Kent

### **Mental Health First Response Worker (Part Time Hourly – Chatham Site)**

The Canadian Mental Health Association Lambton Kent Branch is a proudly merged community agency serving the mental health needs of Lambton County and the Municipality of Chatham-Kent.

Our vision is to have mentally healthy people in a healthy society. As a leader and champion for mental health, CMHA Lambton Kent provides services and facilitates access to the resources people require to maintain and improve mental health. Our efforts promote community integration, build resilience, and support recovery from mental illness.

This position will provide crisis response service to individuals with a serious mental illness and/or individuals in the community experiencing acute crisis. The Mental Health First Responder will be expected to provide crisis support to individuals via both telephone and mobile intervention.

The expectation is that the worker will provide brief crisis intervention to individuals and organize/provide follow-up, when appropriate. They will act as a resource to the multidisciplinary team and will provide and/or coordinate discipline specific assessments to monitor physical and mental health, as required. The worker will provide support in providing the most appropriate housing, linking to primary care, mental health services and other community resources to enable the individual to remain in the community. This position will not carry a regular caseload but will be focused on addressing urgent needs until stabilization or resolution of unmet needs including linking clients with the appropriate supports.

Reporting to the Manager of Urgent Services, the incumbent will be responsible for the following functions:

- Providing a quick response to urgent situations that arise.
- Providing intervention and short term support to individuals experiencing a psychiatric crisis
- Communicating and coordinating relevant information with agency staff.
- Screening for Serious Mental Illness and assessing appropriateness for service
- Assists individuals in prioritizing needs/areas of consideration and to develop short term plans to address these priorities.
- Securing emergency housing (when appropriate).
- Facilitating early linkage with Internal Programs or other agencies.
- Providing support to other agency staff when appropriate.
- Maintaining regular contact with commonly accessed organizations, such as the Crisis Nurse at Chatham Kent Health Alliance, so that purposeful interactions on behalf of program users can be effectively accomplished.

#### **Qualifications:**

Education required:

- Post-secondary degree in Social Work from an accredited university with current registration with the Ontario College of Social Workers and Social Service Workers; a Registered Nurse with current registration with the College of Nurses of Ontario (preferably

with Canadian Certification in Psychiatric/Mental Health Nursing), Post-secondary degree with a relevant professional registration (acceptable to the employer); or a Registered Practical Nurse with current registration with the College of Nurses of Ontario.

- Experience and a detailed knowledge of serious mental illness, usually gained by several years of working with this population.
- Valid Ontario Driver's Licence and access to a vehicle are required.

**Skills required:**

- Must have a broad knowledge of bio-psychosocial rehabilitation.
- Crisis or Suicide Intervention training is an asset.
- CPR training.
- Extensive knowledge of the Mental Health Act, as well as relevant legislation specific to an individual with a serious mental illness.
- Planning and organization skills to facilitate advocacy and support coordination/service access.
- Extensive knowledge of the support/treatment services network in Chatham Kent and of regional services commonly accessed by the program.
- Extremely well developed written and verbal communications skills.
- Working knowledge of computers with skill in the use of Email and Microsoft office.

**Hours of Work:** As scheduled and call-in and will include days, evenings and midnight shifts. May be required to work at the Chatham or Sarnia Site to meet operational needs.

**Salary:** Commensurate with experience within the range: \$25.59/ hr to \$39.63hr.

Applicants should submit a covering letter and resume by Monday February 18<sup>th</sup>, 2019 to:

**Lynne Whyte, Human Resources Generalist**

Canadian Mental Health Association  
Lambton Kent Branch  
240 Grand Ave West, Suite 100  
Chatham, Ontario N7L 1C1

E-Mail: [hr@cmhalambtonkent.ca](mailto:hr@cmhalambtonkent.ca)

**Please reference Job Posting #06-2019.**

**Only applicants being considered for an interview will be contacted.**

*Canadian Mental Health Association – Lambton Kent is committed to a workplace reflecting the diversity of the community it serves and encourages applications from all qualified candidates, including women, members of visible minorities, Aboriginal Peoples and persons with disabilities. If you require an accommodation, we will work with you to meet your needs. This information is available in an alternative format upon request, to accommodate individuals with a disability. While we thank all applicants for their interest, only those selected for an interview will be contacted. If contacted for an interview, please inform us should accommodation be required.*