



Canadian Mental  
Health Association  
Lambton Kent  
Mental health for all

Association canadienne  
pour la santé mentale  
Filiale de Lambton Kent  
La santé mentale pour tous



## Mental Health and Addictions Services Partner Information

# Working together to accept eReferrals

Single point of access for patients in hospital and community.



To save time and increase efficiency, we are now accepting referrals electronically through Ocean. If you are already using eReferral, please send your next referral to us as an eReferral. If you're not using eReferral, we encourage you to make the shift.

### eReferral - How it Benefits You

- Standardized referral forms are populated automatically
- Easy, secure in-solution communication reduces administrative tasks, such as follow-up calls
- Patients are included: they can confirm appointments online and choose to receive email notifications, which include referral status and appointment details



\*Patient survey data,  
September 2021

### Programs and Services Accepting eReferrals

- Case Management
- Rapid Assessment Intervention Treatment (Referred by RAIT physician)
- LAI Clinic
- First Response (Including Addiction)
- Early Intervention
- Housing
- Psychotherapy (Mental Health, Gambling, Eating Disorders, Addictions, Addictions significant other, Concurrent Disorders)
- Geriatric Mental Health Outreach Team (GMHOT)
- Assertive Community Treatment (ACT)



### Not on eReferral?

Join eReferral today! Complete the Ontario eServices Program eReferral Quick Form or email the team at [eReferral@ehealthce.ca](mailto:eReferral@ehealthce.ca) or access referral on Ocean Health Map.

Mental Health First Response Service  
1-866-299-7447